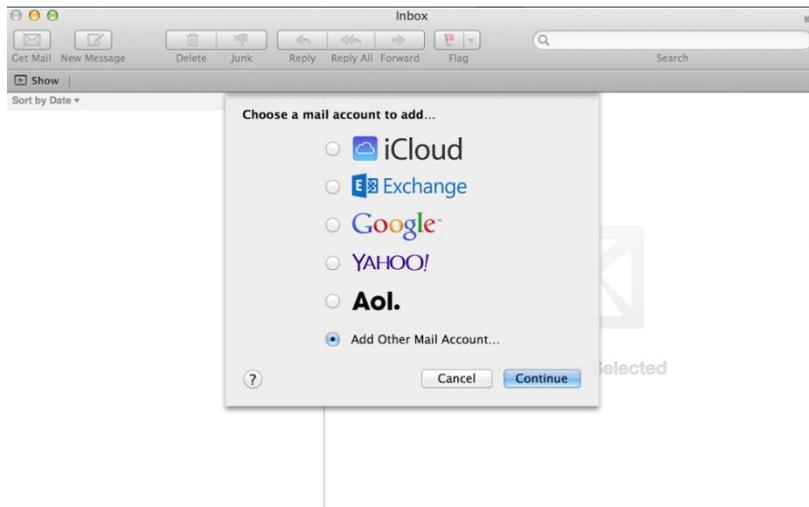# How to Setup Mac Mail

➡️ Open Mail, choose add other mail Account and click on continue.

➡️ A new account will appear, edit the information as follows

Change "**Full Name**" to reflect your name, Note this is the name that is displayed to the recipients of your email, this does not need to match your account name

Change "**Email Address**" to your email address (see below)

Satellite, Wireless, ADSL and customers **(username)@clearmail.com.au**

Clear Central, Central online Dialup customers **(username)@clearcentral.com.au**

Change "**Password**" to your email account password
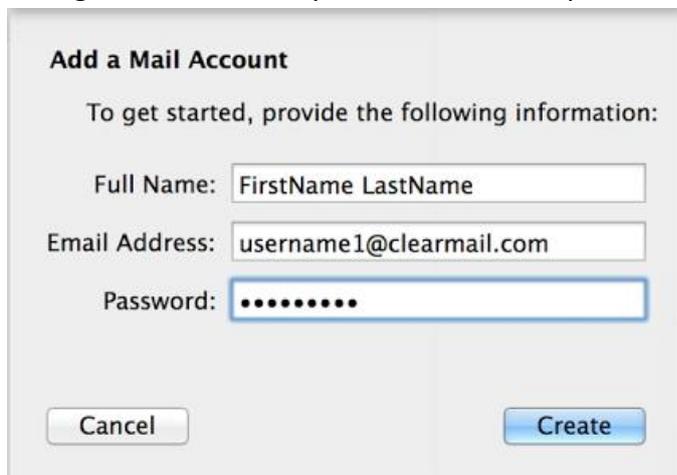
➡️ It takes time to discover the settings and finally provides you with a window to configure the account manually.
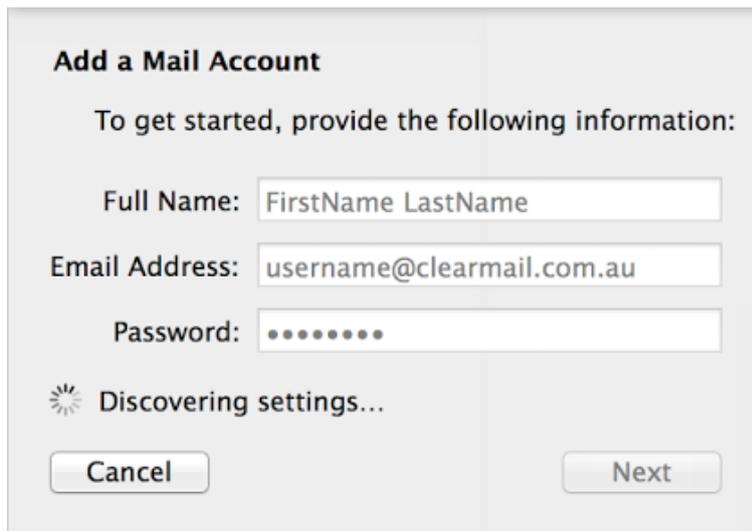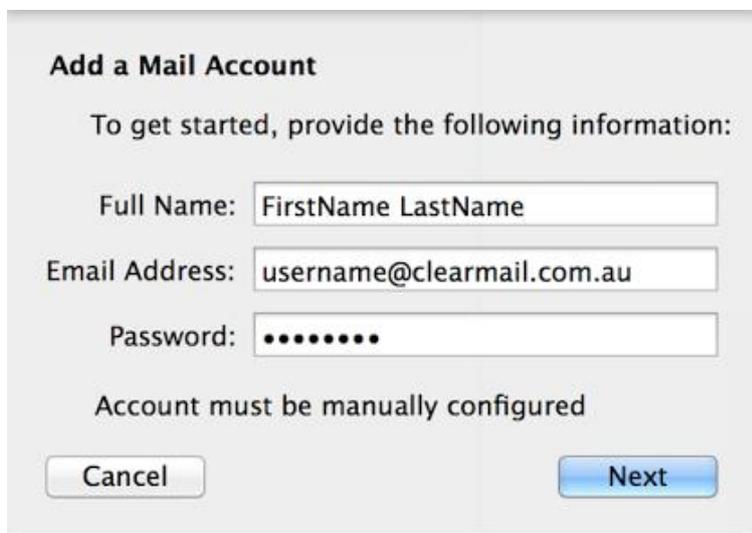
Add a Mail Account

To get started, provide the following information:

Full Name: FirstName LastName

Email Address: username@clearmail.com.au

Password: ••••••••

⚙️ Discovering settings...

Cancel   Next

Add a Mail Account

To get started, provide the following information:

Full Name: FirstName LastName

Email Address: username@clearmail.com.au

Password: ••••••••

Account must be manually configured

Cancel   Next

➡️ "**Account Type**:" to "**POP**"

Change "**Incoming Mail Server**:" to the server relevant to your mail service

Broadband customers: **mail.clearmail.com.au**

Dialup customers: **mail.clearcentral.com.au**

Change "**User Name**:" to reflect your username as listed below

Broadband customers (Satellite, Wireless, ADSL and VSDL):

Enter your FULL email address (including the **@clearmail.com.au** part)

Change "**Password**:" to your email account password and click "Next"

Incoming Mail Server Info

Account Type: IMAP POP

Mail Server: mail.clearmail.com.au

User Name: username@clearmail.com.au

Password: ••••••••

Cancel   Back   Next

➡ Verify Certificate window should pop up as below, click on show certificate

Verify Certificate

The identity of "mail.clearmail.com.au" cannot be verified.

The certificate for this server is invalid. You might be connecting to a server that is pretending to be "mail.clearmail.com.au" which could put your confidential information at risk. Do you want to connect to the server anyway?

?   Show Certificate   Cancel   Connect

➡ You need to click on show certificate and need to tick on Always trust and expand Trust button and select Always Trust in dropdown menu
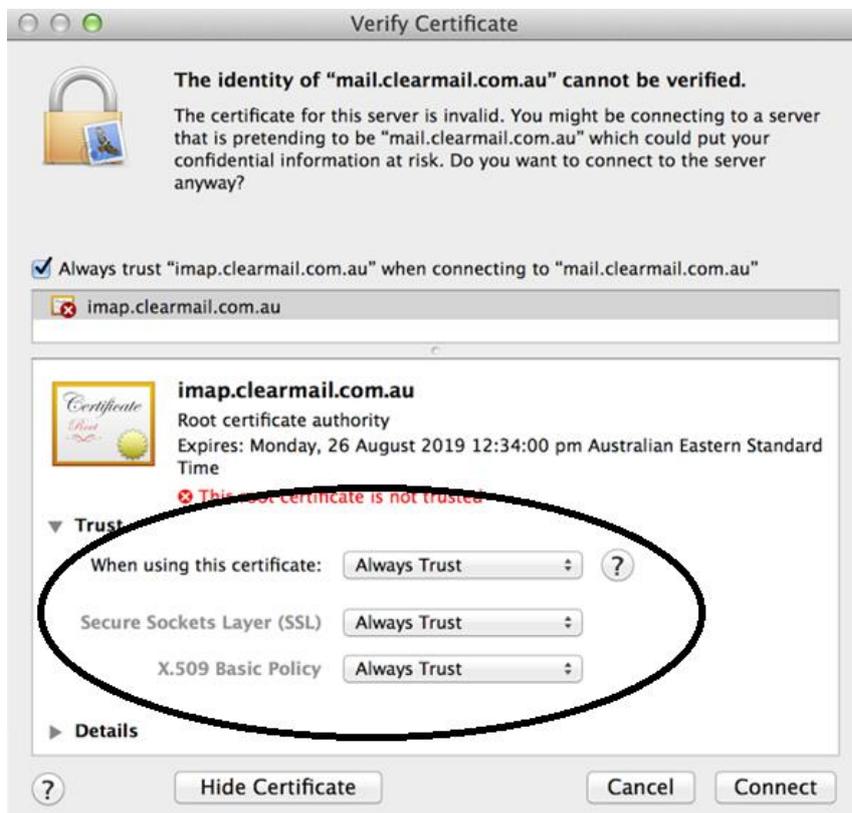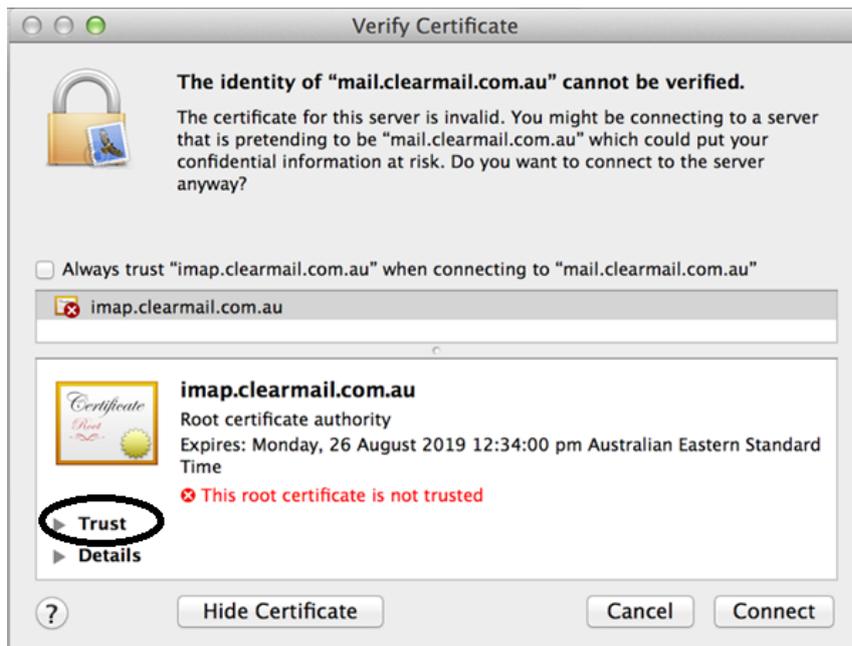
➡️   Administrator authentication window should pop up and enter your password in it.

You are making changes to your Certificate Trust Settings. Type your password to allow this.

Name: TEST

Password: |

Cancel   **Update Settings**

➡️   Now change you're "**Outgoing Mail Server**:" to the relevant server listed below then click "**OK**"

Satellite, ADSL and VDSL Satellite, ADSL and VDSL

mail.clearmail.com.au

Wireless

(This changes from town to town, see the below list and select the server for your Clear Town)

Bega NSW

mail.bega.clearnetworks.com.au

Dubbo NSW

mail.dubbo.clearnetworks.com.au

All of Tasmania

mail.hobart.clearnetworks.com.au

Kendenup WA

mail.kendenup.clearnetworks.com.au

Lord Howe Island

mail.lhi.clearnetworks.com.au

Moreton Island

mail.tangalooma.clearnetworks.com.au

Lochsport VIC

mail.lochsport.clearnetworks.com.au

Wandoan

mail.wandoan.clearnetworks.com.au
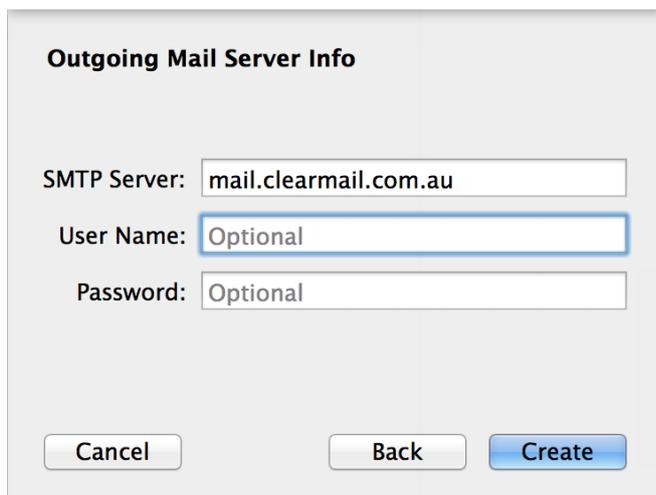
Strath Creek

mail.strath.clearnetworks.com.au

All other cleartowns

mail.clearmail.com.au

Dialup

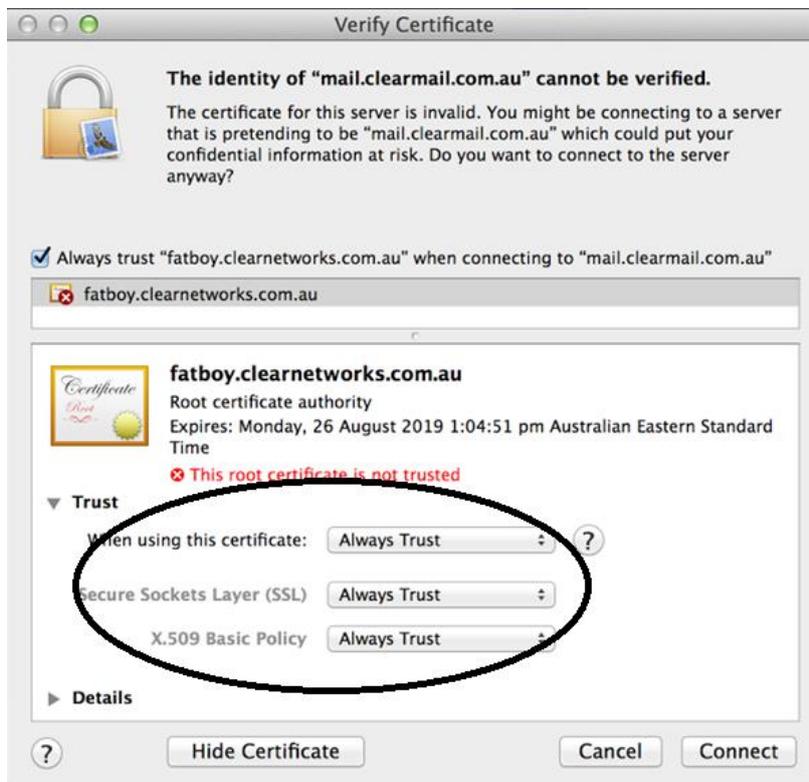mail.clearcentral.com.au

Click **Create**.

Outgoing Mail Server Info

SMTP Server: mail.clearmail.com.au

User Name: Optional
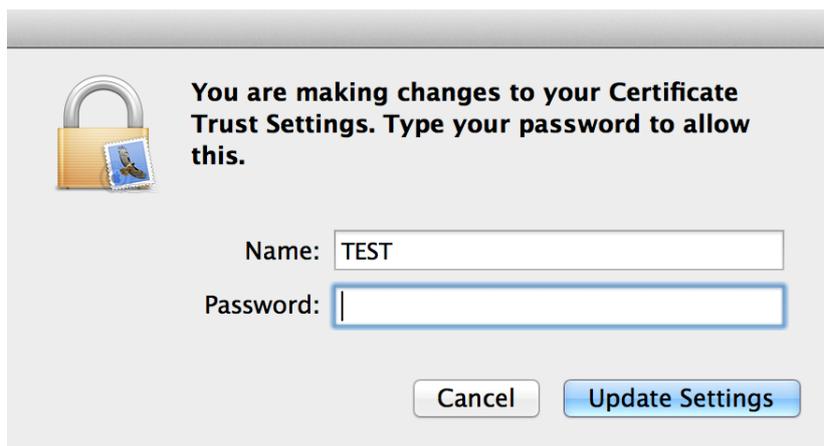
Password: Optional

Cancel   Back   Create

➡️   Once again, verify Certificate window should pop up as below, click on show certificate and complete the same settings as done above.

Verify Certificate

The identity of "mail.clearmail.com.au" cannot be verified.

The certificate for this server is invalid. You might be connecting to a server that is pretending to be "mail.clearmail.com.au" which could put your confidential information at risk. Do you want to connect to the server anyway?

?   Show Certificate   Cancel   Connect

➡️ Administrator authentication window should pop up and enter your password in it.

➡️ Mail will now attempt to download your available email.

If you run into any problems or the service does not work as expected, contact our Customer Care team on **1300 855 215**. Or use the **Live Chat** function to your left.

How to remove smtp server

➡ Open **Mail**
➡ Click on **Mail** and **Preferences**(on the top)
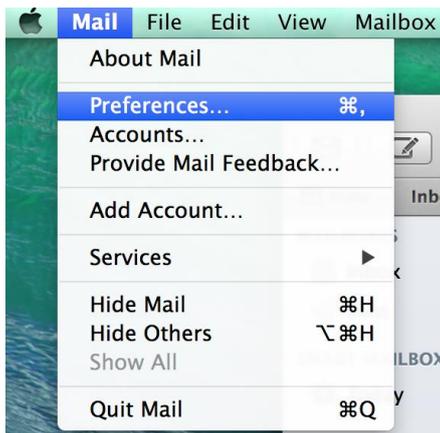
➡ Click on **Accounts**
➡ Select mail account on the left hand side in the right hand side window you will see outgoing mail server smtp use dropdown menu and click on edit
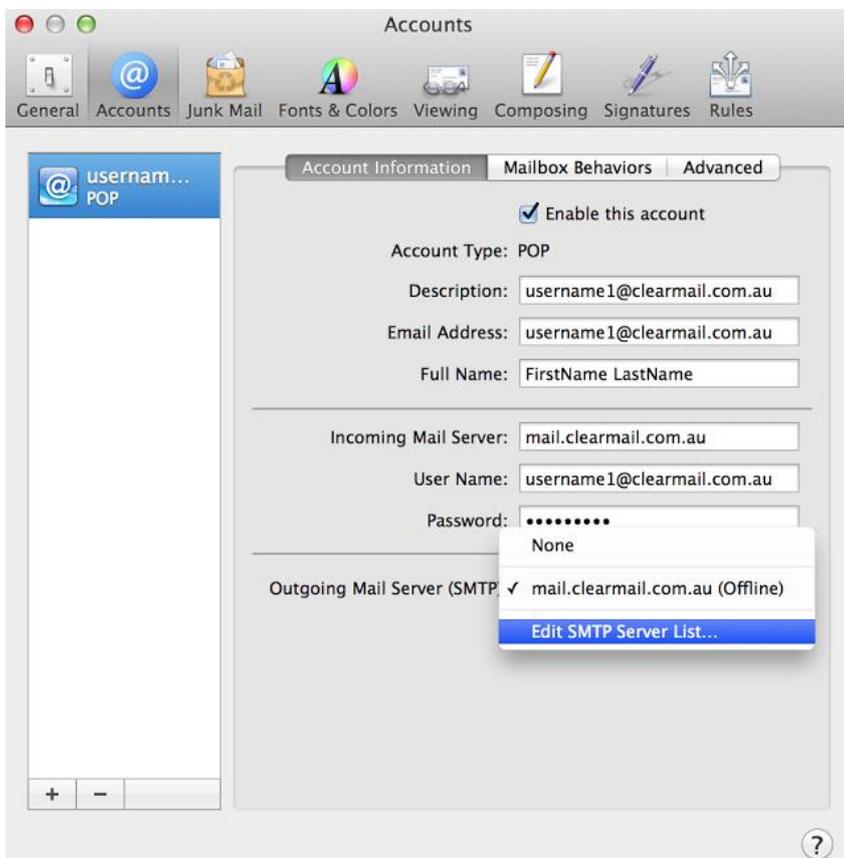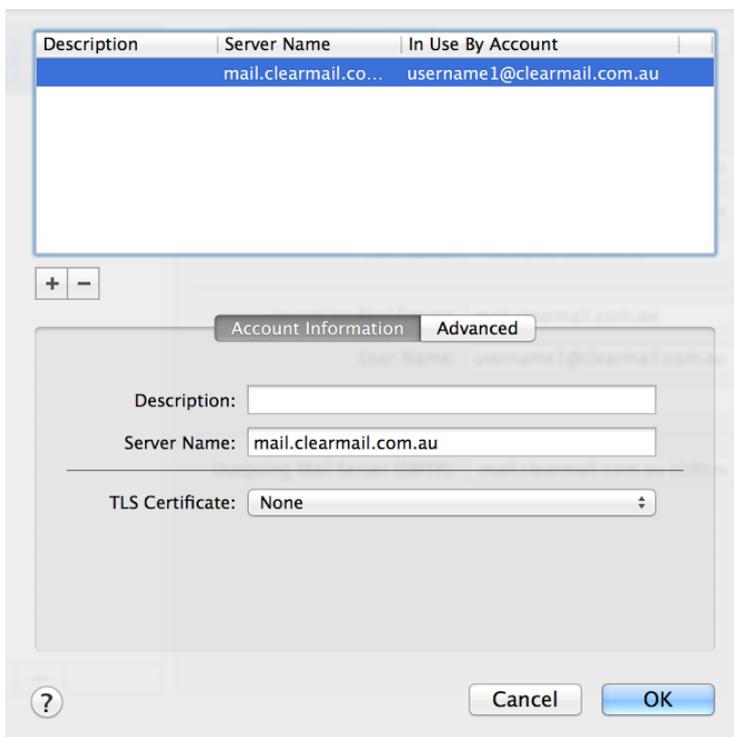
➡️ Click on mail.clearmail.com.au server and in the bottom of that page it will allow you to edit the configuration of that smtp settings

➡️ **Description** - clearmail

➡️ **server name** - mail.clearmail.com.au

➡️ **TLS certificate -** none

➡️ Advance tab

➡️ Select Use default ports

➡️ Untick user secure socket layer
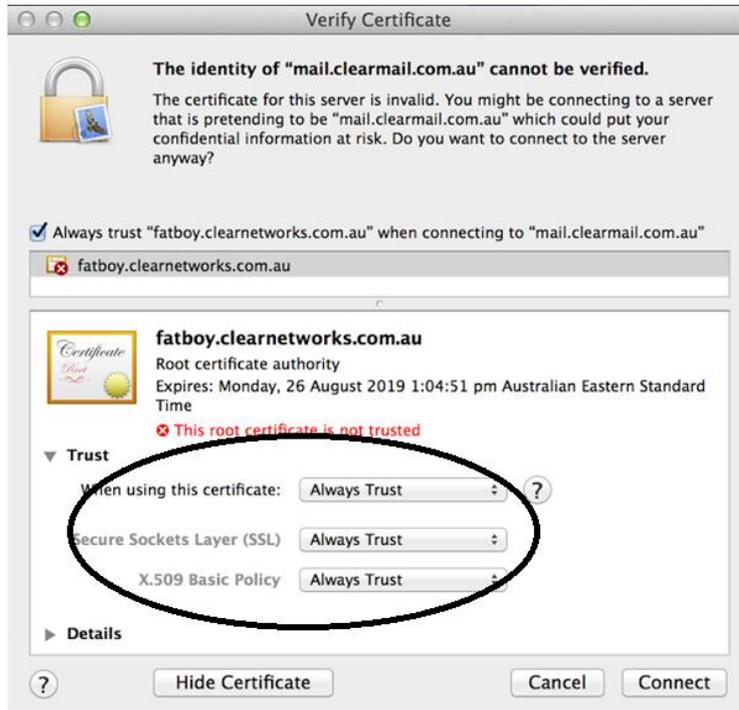
➡️ Authentication should be none

➡️ press ok
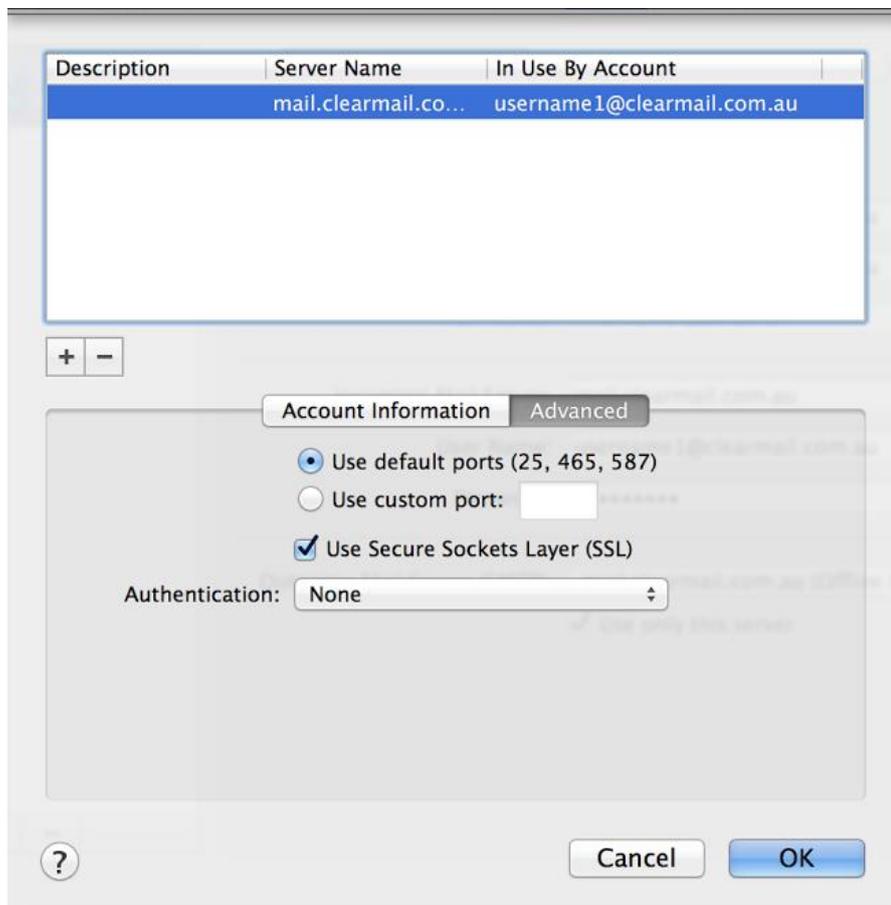
➡   When you close this window or use this server for sending email, it will give you pop up saying Mail cannot verify the identity of smtp.clearmail.com.au

➡   you need to click on show certificate

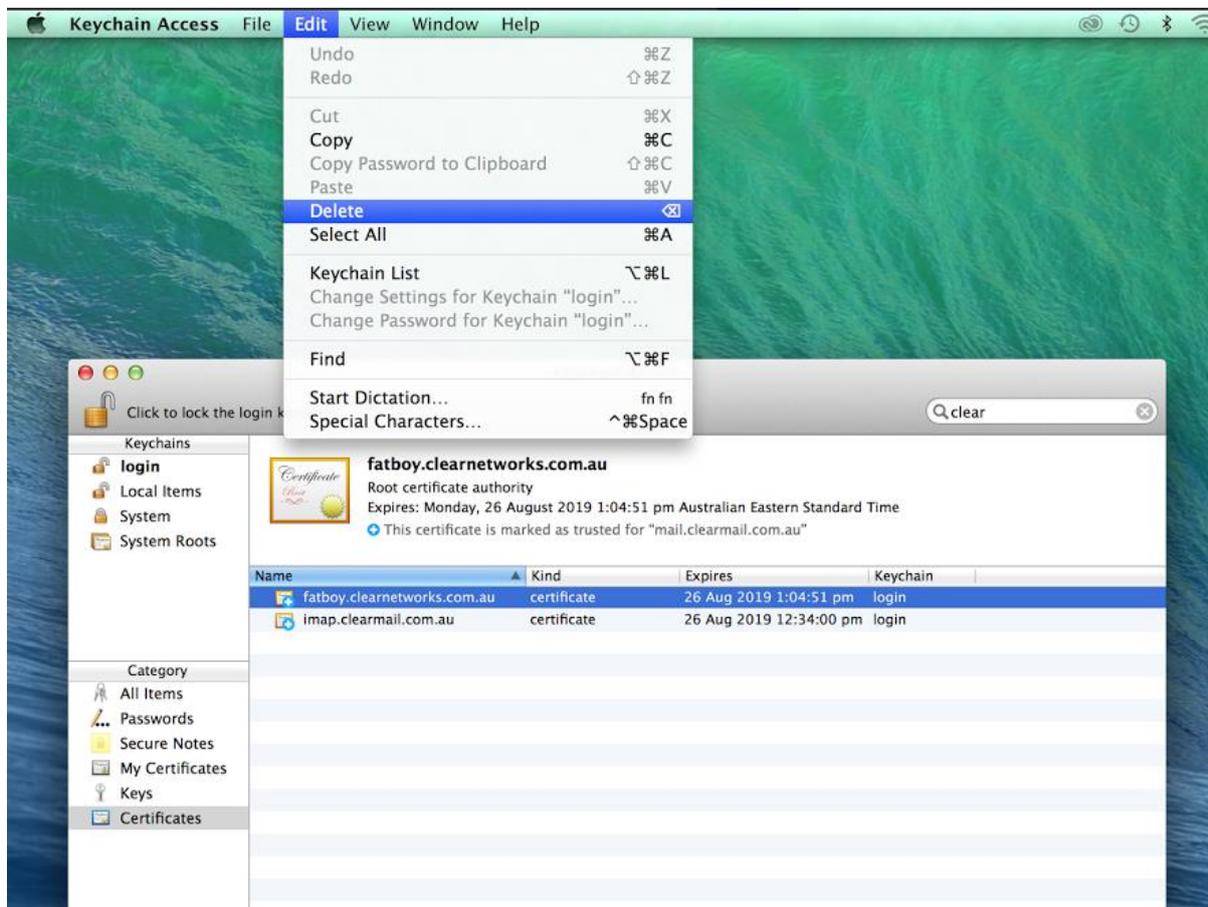➡   you need to tick on Always trust and expand Trust button and select Always Trust in dropdown menu

➡   when you click on connect it will ask for password - you need to enter computer password not email password
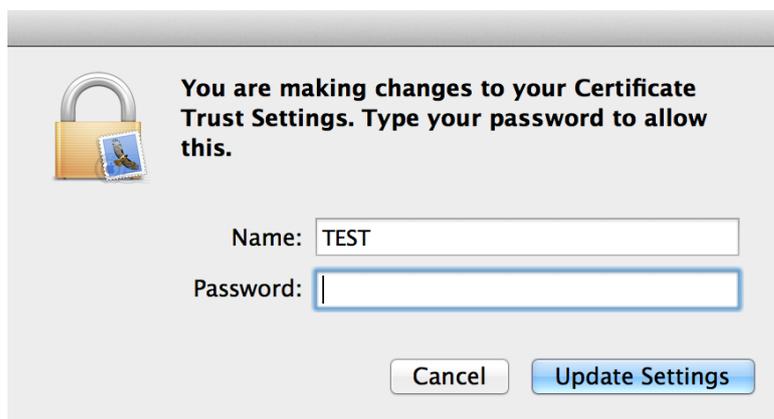
➡   and then you can send email

How to remove certificate

➡ Go to **desktop** and then click on **Go** on the top and utilities

➡ Click on **keychain** access and certificate should be here regarding day3 or clear (search using search bar on the top right hand side of utilities box)

➡ Then select a certificate - click on edit on the top and the **delete**

➡ Once you delete certificate you must remove outgoing server too from mail ->preferences and setup whole smtp once more.

UPDATED ON – 7/7/2014

Version – 1.01