

		Inbox	M
			(
Show	Delete Junk Ke	piy kepiy Ali Forward Flag	Search
Sort by Date +	Choose a	mail account to add	
		o 🖾 iCloud	
		 ESE Exchange 	
		○ Google [.]	
		· YAHOO!	
		o Aol.	
		Add Other Mail Account	
	?	Cancel Continue	lelected
			_

How to Setup Mac Mail

Open Mail, choose add other mail Account and click on continue.

A new account will appear, edit the information as follows Change "Full Name" to reflect your name, Note this is the name that is displayed to the recipients of your email, this does not need to match your account name

Change "Email Address" to your email address (see below) Satellite, Wireless, ADSL and customers (username)@clearmail.com.au Clear Central, Central online Dialup customers (username)@clearcentral.com.au

Change "Password" to your email account password

Full Name:	FirstName LastName
Email Address:	username1@clearmail.com
Password:	•••••



It takes time to discover the settings and finally provides you with a window to configure the account manually.

Add a Mail Aco	count
To get starte	ed, provide the following information
Full Name:	FirstName LastName
Email Address:	username@clearmail.com.au
Password:	•••••
Discovering	settings
Cancel	Next
Add a Mail Acc	count
Add a Mail Acc To get starte	count ed, provide the following information
Add a Mail Acc To get starte Full Name:	count ed, provide the following information FirstName LastName
Add a Mail Acc To get starte Full Name: Email Address:	count ed, provide the following information FirstName LastName username@clearmail.com.au

"Account Type:" to "POP"

Cancel

Change "Incoming Mail Server:" to the server relevant to your mail service Broadband customers: mail.clearmail.com.au Dialup customers: mail.clearcentral.com.au

Next



Change "**User Name**:" to reflect your username as listed below Broadband customers (Satellite, Wireless, ADSL and VSDL): Enter your FULL email address (including the **@clearmail.com.au** part)

Change "Password:" to your email account password and click "Next"

Incoming Mail	Server Info
Account Type:	IMAP POP
Mail Server:	mail.clearmail.com.au
User Name:	username@clearmail.com.au
Password:	•••••
Cancel	Back Next

➡ Verify Certificate window should pop up as below, click on show certificate





You need to click on show certificate and need to tick on Always trust and expand Trust button and select Always Trust in dropdown menu

$\bigcirc \bigcirc \bigcirc$		Verify Certificate		
	The identity of "mail.clearmail.com.au" cannot be verified. The certificate for this server is invalid. You might be connecting to a server that is pretending to be "mail.clearmail.com.au" which could put your confidential information at risk. Do you want to connect to the server anyway?			
Always trust	: "imap.clearmail.com. armail.com.au	au" when connecting to "n	nail.clearmail.co	m.au"
		C		
Certificate	imap.clearmail.c Root certificate auth Expires: Monday, 26 Time Othis root certifica	c om.au nority 5 August 2019 12:34:00 pr te is not trusted	n Australian Eas	tern Standard
?	Hide Certificate	e	Cancel	Connect
000		Verify Certificate		
	The identity of "mail.clearmail.com.au" cannot be verified. The certificate for this server is invalid. You might be connecting to a server that is pretending to be "mail.clearmail.com.au" which could put your confidential information at risk. Do you want to connect to the server anyway?			fied. ng to a server but your e server
Always trust	"imap.clearmail.com.a	au" when connecting to "n	nail.clearmail.co	im.au"
Certificate Certificate Certificate Certificate Root certificate authority Expires: Monday, 26 August 2019 12:34:00 pm Australian Eastern Standard Time This concertificate is not trusted This concertificate is not trusted				
When us	ing this certificate:	Always Trust \$	0	k.
Secure Se	ockets Layer (SSL)	Always Trust 🗧		Ĺ
	X.509 Basic Policy	Always Trust \$		~
▶ Details				
?	Hide Certificate	e	Cancel	Connect

Page 4



• Administrator authentication window should pop up and enter your password in it.

You are ma Trust Settin this.	king changes to your Certificate Igs. Type your password to allow
Name:	TEST
Password:	

Now change you're "**Outgoing Mail Server**:" to the relevant server listed below then click "**OK**"

Satellite, ADSL and VDSL Satellite, ADSL and VDSL

mail.clearmail.com.au

Wireless

(This changes from town to town, see the below list and select the server for your Clear Town) Bega NSW mail.bega.clearnetworks.com.au Dubbo NSW mail.dubbo.clearnetworks.com.au All of Tasmania mail.hobart.clearnetworks.com.au Kendenup WA mail.kendenup.clearnetworks.com.au Lord Howe Island mail.lhi.clearnetworks.com.au Moreton Island mail.tangalooma.clearnetworks.com.au



Lochsport VIC

mail.lochsport.clearnetworks.com.au Wandoan mail.wandoan.clearnetworks.com.au Strath Creek mail.strath.clearnetworks.com.au All other cleartowns mail.clearmail.com.au

<u>Dialup</u>

mail.clearcentral.com.au

Click Create.

Outgoing Mail Server Info		
SMTP Server:	mail.clearmail.com.au	
User Name:	Optional	
Password:	Optional	
Cancel	Back Create	

Once again, verify Certificate window should pop up as below, click on show certificate and complete the same settings as done above.





	Verify Certificate
	The identity of "mail.clearmail.com.au" cannot be verified.
	The certificate for this server is invalid. You might be connecting to a server that is pretending to be "mail.clearmail.com.au" which could put your confidential information at risk. Do you want to connect to the server anyway?
Always tr	ust "fatboy.clearnetworks.com.au" when connecting to "mail.clearmail.com.au"
	c
Certificati	fatboy.clearnetworks.com.au Root certificate authority Expires: Monday, 26 August 2019 1:04:51 pm Australian Eastern Standard Time
	O This root certificate is not trusted
Trust	
When	using this certificate: Always Trust : ?
Secure	Sockets Layer (SSL) Always Trust
\	X.509 Basic Policy Always Trust
Details	

clea

Broadband Anywhere, Anytime,

Administrator authentication window should pop up and enter your password in it.

You are making changes to your Certificate Trust Settings. Type your password to allow this.		
Name: TEST Password:		
Cancel Update Settings		

Aail will now attempt to download your available email.

If you run into any problems or the service does not work as expected, contact our Customer Care team on **1300 855 215**. Or use the **Live Chat** function to your left.



How to remove smtp server



Open Mail Click on Mail and Preferences(on the top)





Click on Accounts

Select mail account on the left hand side in the right hand side window you will see outgoing mail server smtp use dropdown menu and click on edit

● ⊖ ⊖	Accounts
General Accounts Junk Ma	I Fonts & Colors Viewing Composing Signatures Rules
e usernam POP	Account Information Mailbox Behaviors Advanced Carl Enable this account Account Type: POP Description: username1@clearmail.com.au Email Address: username1@clearmail.com.au Full Name: FirstName LastName
	Incoming Mail Server: mail.clearmail.com.au User Name: username1@clearmail.com.au Password: ••••••• None
+ -	Outgoing Mail Server (SMTP. ✓ mail.clearmail.com.au (Offline) Edit SMTP Server List
	?



₽

• Click on mail.clearmail.com.au server and in the bottom of that page it will allow you to edit the configuration of that smtp settings

- **Description** clearmail
- ŧ
- server name mail.clearmail.com.au TLS certificate - none

Description	Server Name	In Use By Account
	mail.clearmail.co	username1@clearmail.com.au
+ -		
	Account Informatio	n Advanced
	Une	Name: username1@clearmail.co
Description	·	
Description		
Server Name	e: mail.clearmail.co	om.au
TLS Certificate	: None	÷

₽	Advance tab
₽	Select Use default ports
₽	Untick user secure socket layer
₽	Authentication should be none
₽	press ok



┢

escription	Server Name	In Use By Account
	mail.clearmail.co	username1@clearmail.com.au
		the second se
	Account Informatio	n Advanced
	• Use default po	rts (25, 465, 587)
	Use custom po	ort:
	☑ Use Secure Soc	kets Layer (SSL)
Authentication:	: None	\$

When you close this window or use this server for sending email, it will give you pop up saying Mail cannot verify the identity of smtp.clearmail.com.au

you need to click on show certificate





⇒

Clear Networks Technical Support Document

you need to tick on Always trust and expand Trust button and select Always Trust in dropdown menu

$\bigcirc \bigcirc$	Verify Certificate
\bigcirc	The identity of "mail.clearmail.com.au" cannot be verified.
	The certificate for this server is invalid. You might be connecting to a server that is pretending to be "mail.clearmail.com.au" which could put your confidential information at risk. Do you want to connect to the server anyway?
Always tru	ust "fatboy.clearnetworks.com.au" when connecting to "mail.clearmail.com.au"
👩 fatboy	.clearnetworks.com.au
Certificate	fatboy.clearnetworks.com.au Root certificate authority Expires: Monday, 26 August 2019 1:04:51 pm Australian Eastern Standard Time
w Trust	O This root certificate is not trusted
When	using this certificate: Always Trust ?
Secure	Sockets Layer (SSL) Always Trust
Pecule	
- Conte	X.509 Basic Policy Always Trust
Details	X.509 Basic Policy Always Trust

₽

when you click on connect it will ask for password - you need to enter computer password not email password

You are making changes to your Certificate Trust Settings. Type your password to allow this.		
Name: TEST Password:		
 Cancel Update Settings		



and then you can send email





How to remove certificate

Go to **desktop** and then click on **Go** on the top and utilities

Click on **keychain** access and certificate should be here regarding day3 or clear (search using search bar on the top right hand side of utilities box)

➡ Then select a certificate - click on edit on the top and the **delete**

Once you delete certificate you must remove outgoing server too from mail -

>preferences and setup whole smtp once more.



UPDATED ON - 7/7/2014 Version - 1.01