

Clear Networks Technical Support Document

## **How to Perform Trace Route**

Click the **start** button, and Type "**cmd**" in the text box and then hit the **Enter** key on your keyboard.



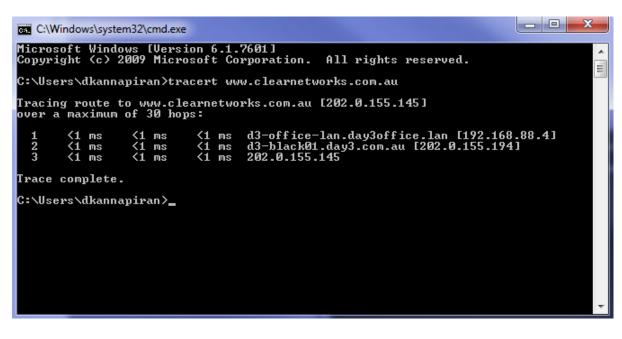
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- A black box with a flashing cursor will open; this is the Command Prompt. Type **ping hostname** or **ping IP address** and press **Enter**
- A **hostname** is typically a website address. Replace *hostname* with the website that or server that you want to ping. For example, to Trace Route www.clearnetworks.com.au, type tracert www.clearnetworks.com.au



➡ The following is a successful traceroute

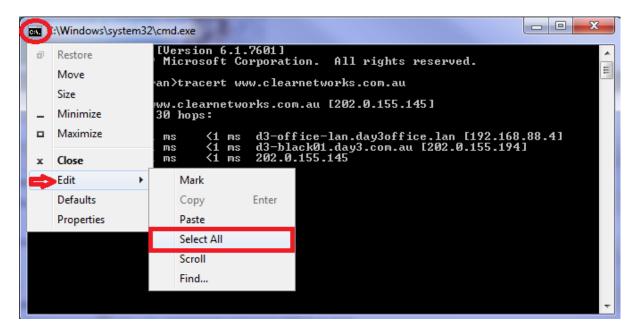


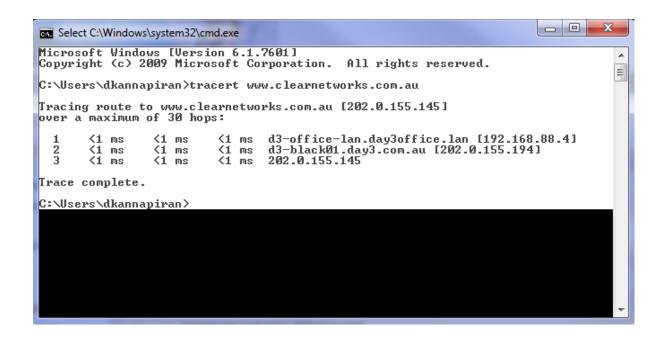


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## To copy them to Notepad:

Click on the **black icon** on the top, go to **edit** and **select all**.





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Again, click on the same black icon, go to edit and copy.
Now, you can paste them on Notepad.

	elect C:\Windows\sy	/stem32\cmd.exe	
		[Version 6.1.7601] Microsoft Corporation. All rights reserved.	
	Move	an>tracert www.clearnetworks.com.au	
	Size Minimize	ww.clearnetworks.com.au [202.0.155.145]	
	Maximize	30 hops: ms <1 ms d3-office-lan.day3office.lan [192.168.88.4]	
x	Close	ms <1 ms d3-black01.day3.com.au [202.0.155.194] ms <1 ms 202.0.155.145	
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